Guide 2: How to Set Up a Microsoft 365 Passkey on Android

Fewer verification codes. More getting on with your actual job.

This guide uses **Microsoft Authenticator** for a Microsoft 365 work or school account. It does not use Google Password Manager as the passkey provider.

You need **Android 14 or later**, an updated Authenticator app, a screen lock, and your firm's approval for Authenticator passkeys. Compatibility also depends on your device and configuration. Microsoft Learn

Set up the passkey

1. **Open Microsoft Authenticator.** Install or update it through Google Play first.
2. **Select your work account and choose "Create a passkey."** To add an account, use **+ > Work or school account > Sign in**.
3. **Complete verification.** Follow the existing MFA and screen-lock prompts.
4. **Enable Authenticator as a passkey provider.** Follow the app's Settings prompt. Android may show **Passwords & accounts > Additional providers**. Select **Authenticator**; menu wording varies by manufacturer.
5. **Return to Authenticator and finish.** Check that the account now lists a passkey. Microsoft Learn
6. **Test a new sign-in in a supported browser, such as Chrome.** On the Microsoft sign-in screen, choose the passkey method under **Sign-in options** or **Other ways to sign in**, select your credential, and complete the device-unlock check. Microsoft Learn

Do not remove an existing working method until the passkey has been tested and IT approves the change.

When something looks different

Android manufacturers do enjoy putting the same setting in different drawers.

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Use the Settings search to find passkey-provider options. If Authenticator is unavailable, ask IT to check your Android version and device compatibility.

Also tell IT whether your phone uses an **Android work profile**. Authenticator passkeys are used within the profile where they are stored, so the work/personal distinction matters. Microsoft Learn

Replacing your phone? Create and test a new Authenticator passkey before retiring the old device. Device-bound passkeys do not automatically arrive with the rest of your restored apps. Microsoft Learn

Your wallpaper may transfer effortlessly. Your work authentication deserves a little more supervision.

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